

# Traveling With Your Pet? Start Here!

**IMPORTANT:** To begin the process, go to the **CONTACT** tab on the Pawsitive Health Certificates website and complete the Client Travel Questionnaire.

Pawsitive Health Certificates helps pet owners traveling internationally or to Hawaii or Alaska by managing paperwork, timelines, and destination requirements so your veterinary clinic can focus on your pet's care.

## Step 1: Start on the Website

Visit the Pawsitive Health Certificates website, click the **CONTACT tab**, and complete the Client Travel Questionnaire.

## Step 2: Receive Your Customized Quote

After submitting the questionnaire, a specialist will review your information and send you a free, customized quote. Please allow up to 2 business days to receive your quote.

### Information Clients Will Need for Pawsitive Health Certificates

#### Accredited Veterinarians:

- Jennifer Hummel, DVM
- Colleen Sawyer, DVM

#### Clinic Website:

rolesvillepetcare.com

#### Clinic Phone Number:

919-562-0100

## Step 3: Follow Your Personalized Timeline

Once enrolled, Pawsitive Health Certificates will provide a clear timeline explaining when your pet needs an exam, any required testing, and when paperwork must be completed.

### Important Timing Information

If your travel date is less than 2 weeks away, assistance may not be possible. Rush fees may apply and availability is not guaranteed.

The USDA requires at least 3 business days to process health certificate endorsements, and many veterinary clinics book weeks in advance.

## **What Your Veterinary Clinic Will Do**

Your veterinary clinic will perform your pet's exam, complete any required testing, and review documents prepared by Pawsitive Health Certificates.

## **PPHC Office Hours**

Monday–Friday: 9:00 AM – 6:00 PM (EST)

Closed on all Federal Holidays